



PROFILE SUMMARY

I am a client-oriented Information & Communication Technology (ICT) Professional who is results-oriented with experience in deploying and maintaining cloud and on-premises infrastructure in various industrial sectors including Local Government. I exhibit excellent communication and interpersonal skills in managing vendors, project teams and end users in ensuring that project objectives are delivered on time and budget. A resourceful team player who is adaptable in multi-cultural settings with outstanding capacity building abilities in all business sectors.

WEBSITE

<https://www.makuchu.co.zw>

CONTACT INFORMATION

PHONE:
+263 77 960 4644
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HOBBIES

Golfing,
Socializing,
Watching sports

MAKUCHU TENDAI MICHAEL

ICT ASSOCIATE

41 Coronation Av, Msasa, Harare

Availability:	Ready to start
Place of birth:	Masvingo
National ID No:	22-312603D04
Driver's License:	Class 4

EDUCATION

1. BSc Honors Degree in Computer Systems Engineering **[2.1]**, **Midlands State University** [2022]
2. 3 A Level & 8 O Level subjects including Mathematics, English and Computing [2015 & 2017]

WORK EXPERIENCE

1. Municipality of Norton: Snr IT Technician [Dec 2023 – Present]

ERP installation, maintenance, support and backup (PROMUN included.) On premises server virtualization and security using VMWare and Sophos XG firewall. Network devices setup and configuration. Systems and Website development, deployment and support. Technical team management, service providers liaison and in-house user training

2. City of Masvingo: ICT Intern, G.T & IT Officer [Aug 2020 – July 2021, Feb 2023 - Dec 2023]

Firewall and captive portal systems installation, maintenance and troubleshooting. PROMUN user support and module deployment. Cloud based systems deployment. Timely resolution of issues arising including hardware, software, network or database downtime.

3. Cafumela Pvt Ltd, ICT Officer [Aug 2021 – Nov 2022]

Cloud systems engineering for backups and test environment setups. Virtual machines deployment both cloud and locally-based and day to day monitoring and upgrading. Information Systems security and security policies creation and implementation. LAN monitoring, upgrading and repairs where necessary.

SKILLS AND COMPETENCES

- ★★★★★ Infrastructure maintenance
- ★★★★★ Microsoft Azure, AD, 365
- ★★★★★ AWS
- ★★★★☆ Firewalls & Cybersecurity
- ★★★★☆ Database Management
- ★★★★☆ User Training & Support
- ★★★★☆ Web development

CHECK MY WEBSITE:

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4. Gloris Systems Pvt Ltd: ICT Consultant

[March 2019 – June 2020]

Microsoft 365 and MS server systems installations, upgrades and maintenance. Systems, mobile app and website development, optimization, security. Provided ongoing support troubleshooting for system and network issues.

CERTIFICATIONS & Training

1. **AWS** Certified Solutions Architect Associate [June 2023]
2. **Cisco** Certified Network Associate [2024]
3. **Oracle** OCI Autonomous Database Specialist [July 2023]
4. **Oracle** OCI Security Specialist [September 2023]
5. **Microsoft Azure** Certified Administrator [March 2021]

REFERENCES

1. Mr. Tinashe Moyo: I. T Manager, **Municipality of Norton** +263 77 677 4142
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2. Mr. Mike Mandigora: Network Admin, **City of Masvingo** +263 77 633 3270
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3. Mr. Israel Magodi: Systems Analyst, **Gloris Systems** +263 78 210 8298 izzymagodi@gmail.com